



A WARM WELCOME

VICTORIA HOUSE



A VERY WARM WELCOME TO OUR CARE HOME

WELCOME TO OUR HOME

A place where caring with kindness is at the heart of everything we do.

From our kind care team to our professional housekeeping service, we work around the clock to make sure everyone living in our home is supported to live better each moment of every day.



CARING ABOUT YOU AS A PERSON

By taking the time and by understanding the life story and experiences of every individual, we ensure the care we provide supports freedom of choice and means the people living in our home are cared for by people who care about them.

We work together with residents and their families to create a personal care plan, designed with the latest care planning technology, to make sure we can help meet each individual's goals and wishes.



“Kindness is at the heart of everything we say and do”



CARING WITH KINDNESS

For complete peace of mind

This is our residents' home and we are there to facilitate those who live with us enjoying it however they wish. Our care team is available 24 hours a day should assistance be required at any time of the day or night. We will meet all residents' day to day needs including meals and snacks, as well as a laundry and housekeeping service.



Each day, there is a full timetable of activities available in the home, as well as many recreational resources that are accessible at any time. Whether relaxing and watching TV or taking part in a light exercise class, there is something for everyone.



WHAT'S INCLUDED

We believe in creating an environment where people are supported to make every moment count, with peace of mind provided by our high-quality care.

- Exceptional standards of 24 hour care
- Highly trained, caring and compassionate care team
- Care plan tailored to your health, personal and care needs
- Comfortable bedrooms with en-suite facilities
- Relaxing bathrooms with specialist assisted bath
- Complimentary Wi-Fi
- Choice of tasty, nutritious, meals
- Selection of beverages and snacks throughout the day
- Dedicated leisure and wellbeing programme and regular social committee meetings
- The choice to invite your guests to dine with you
- Full and varied programme of activities every day
- Clubs, entertainment and talks within the home
- A range of social spaces including lounge and dining areas
- An active role in the local community, including shopping trips and local events



Call us on **01642 677282** to arrange a visit or
find us online for more information

