



WELCOME

CHARTERS COURT

RESIDENTIAL, NURSING AND
RESIDENTIAL DEMENTIA CARE HOME



A VERY WARM WELCOME TO CHARTERS COURT CARE HOME

WELCOME TO OUR HOME

Located in the luxurious Charters Retirement Village, in East Grinstead, West Sussex, Charters Court is a warm, friendly care home where caring with kindness is at the heart of everything we do.

From our kind care team to our professional housekeeping service, we work around the clock to make sure everyone in our home is supported to live better in each moment of every day.



CARING ABOUT YOU AS A PERSON

By taking the time to talk to people and their families to understand their life stories, we are able to tailor the care and nursing we provide so it supports a sense of independence even for people with conditions like Dementia.

We also use our knowledge and experience to provide practical advice and support so people living here have access to the specialist medical and healthcare services they need. We work together with families and medical professionals to create personal care plans. We do this using the latest care planning technology. This means that at anytime of day or night, we know what each person's care plan is and can use the information in it to find ways to support people's individual needs and wishes.

We also understand that people's needs change so we regularly review each person's care plan to ensure they are getting the support they need at whatever stage they are at in their care journey.

“Due to Mum’s dementia worsening, we moved her into Charters Court in November 2024. Thanks to the wonderful carers she settled really well and really quickly. Everyone is so welcoming and helpful, it’s a joy to visit.

We are all so pleased to find a care home that truly cares, with great entertainment and wonderful surroundings. I tell Mum she is staying in a 5 hotel, and I’m not far from the truth!*

Thank you Charters Court!”

Daughter of resident
carehome.co.uk,
April 2025

CARING WITH KINDNESS

Charters Court is our residents' home and we are here to support them to continue enjoying as many of the things they love for as long as possible, even if their needs change.

Our professional carers and qualified nursing team are available 24 hours a day so you have the peace of mind that there is always someone on hand to provide both personal and medical care.

Our skilled chefs are able to prepare tasty snacks and meals even for more complex dietary needs, while our housekeeping team look after all the laundry and keep everywhere clean and tidy.

We also have team members who provide a wide range of regular activities and entertainment designed to support better physical and mental wellbeing by encouraging people to stay active and to be sociable. This may be enjoying a favourite film with friends, chatting over a coffee and cake with family, taking part in a quiz night or fitness class.



WHAT'S INCLUDED

Everyone living here receives the same high quality care and is supported to lead the fullest possible life...

- Exceptional standards of 24 hour nursing care
- Highly trained, caring and compassionate care team
- Care plan tailored to your health, personal and care needs
- Comfortable bedrooms with en-suite facilities
- Relaxing bathrooms with specialist assisted bath
- Complimentary Wi-Fi
- Appointments available at our onsite hairdressing salon
- Choice of tasty, nutritious, meals
- Selection of beverages and snacks throughout the day
- Dedicated leisure and wellbeing programme and regular social committee meetings
- Beautifully landscaped gardens and patio areas
- Professional carers who understand how to support people with dementia
- The choice to invite your guests to dine with you
- Full and varied programme of activities every day
- Clubs, entertainment and talks within the home
- A range of social spaces including lounge and dining areas
- An active role in the local community, including shopping trips and local events



HOW TO FIND
**CHARTERS
COURT**
CARE HOME

2 Charters Village Drive, East Grinstead, West Sussex, RH19 2GW

what3words search: **rider.humid.badly**



Call us on **01342 872200** or find us online
to find out more or arrange a visit

